Tracey Vanik 266 Hillcrest Blvd Millbrae CA 94030

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

After numerous Internet and billing problems with AT&T "service", I switched to Sonic Internet in 2013. Switching to Sonic Internet has been one of the best decisions I have made:

- Broadband Internet is critical for my home office and the Sonic service works consistently.
- There have been no surprise price increases, unlike my friends that have big "A" dsl or big "X" broadband and have had to fight to keep their "2 year lock-in" rate that wasn't.
- If there is an outage, I can speak to a local technical representative in Santa Rosa, California that solves the issue rather than reading from a basic troubleshooting script.
- In addition to supporting my Internet demands for video conferencing calls, Sonic also enables me to enjoy Netflix via my Roku device with only a \$7.99 Netflix charge.

Sonic Internet has been a solid value offering exceptional service. And I am one of Sonic's customers who, according to the big carriers, doesn't exist. My choice of carriers should not be restricted to a crappy service monopoly.

The largest players are seeking to eliminate the competition through the dismantling of key components of the 1996 Telecommunications Act, specifically 251 (c)(3). Supposedly, my residential Sonic service does not exist. HAH! I do exist, and I rely on Sonic for my Internet service. My service fees would increase substantially if I had to switch to one of the big players, while my reliability would decrease.

I OPPOSE the petition that USTelecom has submitted. Please do not let these large conglomerates eliminate competing service in their areas. I have chosen a BETTER service provider, Sonic Internet, for my fast and reliable Internet service, and would be materially affected by any change. Please support my right to choose an alternate carrier of my choice.

Sincerely,

Tracey Vanik